

## NBC News | SurveyMonkey Poll Results

These data are from a [SurveyMonkey](#) online poll conducted among adults ages 18 and older in the United States. The survey was conducted April 22-26, 2019 among 3,891 adults. The survey included 1,786 men and 2,105 women. The error estimate for the full sample is plus or minus 2.1 percentage points, while the error estimate for just men is 2.8 percentage points and the error estimate for just women is 2.7 percentage points. Complete error estimates can be found in the methodology section below.

### TOPLINE RESULTS

**Overall, how satisfied are you with the quality of care you receive when you visit a doctor or other health care provider?**

	<u>Very satisfied</u>	<u>Somewhat satisfied</u>	<u>Not so satisfied</u>	<u>Not satisfied at all</u>	<u>No answer</u>
All adults	42	42	10	4	1
Men	43	42	10	5	1
Women	42	43	10	3	2

**How comfortable do you feel talking to your primary health care provider about any symptoms you may be experiencing?**

	<u>Very comfortable</u>	<u>Somewhat comfortable</u>	<u>Not so comfortable</u>	<u>Not comfortable at all</u>	<u>No answer</u>
All adults	62	27	7	2	2
Men	63	26	6	3	2
Women	61	28	7	2	2

**How seriously do you feel your health care provider(s) take(s) any symptoms you may be experiencing?**

	<u>Very seriously</u>	<u>Somewhat seriously</u>	<u>Not very seriously</u>	<u>Not at all seriously</u>	<u>No answer</u>
All adults	52	35	8	3	1
Men	54	35	7	4	1
Women	50	36	10	3	2

**Have you ever experienced any of the following situations while receiving medical care? (Select all that apply)**

	<u>A health care provider initially did not diagnose my condition properly</u>	<u>A health care provider ignored or dismissed my symptoms</u>	<u>I felt like I needed to "prove" my symptoms to a health care provider</u>	<u>I felt forced to accept a diagnosis that I did not agree with</u>	<u>A health care provider did not take my pain seriously</u>	<u>A health care provider suggested therapy /psychological support rather than medicine to treat my symptoms</u>	<u>I felt like I needed to look outside of mainstream medicine for treatment</u>	<u>None of the above</u>	<u>No answer</u>
All adults	19	17	20	12	15	10	14	51	3
Men	18	14	17	12	13	10	13	55	4
Women	19	21	22	12	17	10	15	47	3

**Have you ever been diagnosed with chronic pain (such as lower back pain, arthritis, migraine, etc.) or a chronic condition (such as cancer, lung disease, stroke, diabetes, etc.)?**

	<u>Yes</u>	<u>No</u>	<u>No answer</u>
All adults	40	58	2
Men	36	62	2
Women	43	54	2

*Among those who have been diagnosed with chronic pain / condition (n=1,624 adults; 692 men & 932 women)*

**Thinking about your most recent diagnosis for a chronic condition, how would you describe the length of time it took for you to receive your diagnosis after first visiting a health care provider?**

	<u>My diagnosis took too long</u>	<u>My diagnosis took about the right amount of time</u>	<u>My diagnosis felt rushed</u>	<u>No answer</u>
All adults	23	66	9	2
Men	21	69	9	1
Women	25	65	8	2

*Among those who have been diagnosed with chronic pain / condition (n=1,624 adults; 692 men & 932 women)*

**Thinking about your most recent chronic condition, how satisfied were you with how you were treated by healthcare providers?**

	<u>Very satisfied</u>	<u>Mostly satisfied</u>	<u>Mostly dissatisfied</u>	<u>Very dissatisfied</u>	<u>No answer</u>
All adults	34	44	14	8	1
Men	36	44	12	7	1
Women	33	44	15	8	1

**How serious a problem do you think gender discrimination towards patients is in the healthcare system (doctors, pharmacists, insurers, etc.)?**

	<u>Very serious</u>	<u>Somewhat serious</u>	<u>Not so serious</u>	<u>Not serious at all</u>	<u>No answer</u>
All adults	18	26	27	25	4
Men	15	21	29	32	3
Women	21	31	24	18	6

**Have you ever felt that you have been treated differently by a health care provider because of your gender?**

	<u>Yes</u>	<u>No</u>	<u>Not sure</u>	<u>No answer</u>
All adults	11	75	11	2
Men	6	82	11	2
Women	17	69	11	3

## METHODOLOGY

This SurveyMonkey online poll was conducted April 22-26, 2019 among a national sample of 3,891 adults. Respondents for this survey were selected from the more than 2 million people who take surveys on the SurveyMonkey platform each day. Data have been weighted for age, race, sex, education, and geography using the Census Bureau's American Community Survey to reflect the demographic composition of the United States age 18 and over.

Because the sample is based on those who initially self-selected for participation rather than a probability sample, no estimates of sampling error can be calculated. All surveys may be subject to multiple sources of error, including, but not limited to sampling error, coverage error, and measurement error.

To assess the variability in the estimates and account for design effects, we create a bootstrap confidence interval to produce an error estimate. The bootstrap confidence interval for this survey is plus or minus 2.1 percentage points.

To calculate the bootstrap confidence interval we use the weighted data to generate 5000 independent samples and calculate the 95% confidence intervals for the weighted average. When analyzing the survey results and their accuracy, this error estimate should be taken into consideration in much the same way that analysis of probability polls takes into account the margin of sampling error.

Group	Unweighted N	Plus or minus
Total	3,891	2.1
Women	2,105	2.7
Men	1,786	2.8
18-34	785	4.3
35-54	1,340	3.5
55+	1,766	3.0
Adults who have been diagnosed with chronic condition / pain	1,624	3.1
Men who have been diagnosed with chronic condition / pain	692	5.0
Women who have been diagnosed with chronic condition / pain	932	4.0
18-54 Men who have been diagnosed with chronic condition / pain	244	8.0
55+ Men who have been diagnosed with chronic condition / pain	448	5.8
18-54 Women who have been diagnosed with chronic condition / pain	453	5.7
55+ Women who have been diagnosed with chronic condition / pain	479	5.6